

## Forecast average household bills for 2015/16 (including 2% rate of inflation)

### Changes to average annual bill for water and sewerage companies

	£ Average Water Bill 2015/16	£ Change from 2014/15	£ Average Sewerage Bill 2015/16	£ Change from 2014/15	£ Average combined bill 2015/16	Average change in combined bill	
						£	%
Anglian	177	-15	225	-14	402	-29	-7%
Dŵr Cymru	180	-3	255	-1	435	-5	-1%
Northumbrian	173	3	198	1	371	4	1%
Severn Trent	174	-2	155	-2	329	-4	-1%
South West*	222	-5	310	-7	482	-13	-3%
Southern	148	-3	262	-24	410	-27	-6%
Thames	197	-15	171	12	367	-3	-1%
United Utilities	199	5	212	-9	411	-4	-1%
Wessex	235	-17	225	-8	460	-25	-5%
Yorkshire	159	-10	201	-3	360	-13	-3%

	£ Average Water Bill 2015/16	£ Change from 2014/15				Change in water only bills from 2014/15 - not including sewerage charges	
						£	%
Affinity							
Central region	172	2				2	1%
East region	177	-7				-7	-4%
Southeast region	221	-1				-1	-1%
Bristol	174	-34				-34	-16%
Cambridge	126	-3				-3	-2%
Dee Valley	139	-7				-7	-4%
Northumbrian – Essex and Suffolk	229	2				2	1%
Portsmouth	98	2				2	2%
Semcorp Bournemouth	135	-18				-18	-12%
South East	198	-3				-3	-2%
South Staffordshire	143	-1				-1	-1%
Sutton & East Surrey	184	-3				-3	-1%
						<b>Overall average change (combined bill)</b>	
<b>National average bill (England and Wales)</b>	<b>182</b>	<b>-6</b>	<b>203</b>	<b>-3</b>	<b>385</b>	<b>-9</b>	<b>-2%</b>

\* Since April 2013, household customers served by South West Water have benefited from a Government Contribution, which reduces the bill for all households by £50 per year. This £50 reduction is applied to the combined average bill in this table. Without the Government Contribution, South West Water's combined average bill would be around £532.

- a) Average bills for 2015-16 are estimates based on provisional and forecast data provided by water companies.
- b) The average household bill is, by definition, an average across all customers. Individual customers' bills may be more or less than the average because of their particular characteristics, for example, whether they have a water meter. Changes to customers' bills will vary according to which company supplies them. Some customers receive their water services from one company and receive their sewerage services from another. To calculate the average combined bill, you must add the average water bill to the average sewerage bill.
- c) It is for companies to decide each year the level at which they will set charges for customers, making sure they do not exceed the overall revenue that Ofwat has allowed them in its final determinations.
- d) Companies are allowed to add the RPI rate of inflation to their bills on an annual basis. The inflation figure used this year is 2% - the Retail Price Index (RPI) annual inflation in November 2014, as released by the Office of National Statistics in December 2014.
- e) The national average bill figure for England and Wales of £385 does not factor in the Government Contribution to South West Water's household bills. The national average bill figure therefore incorporates an average South West Water household bill of £532.
- f) Some numbers may not add up due to rounding.